

**PSRA Guidance - Emergency services which may be required by an owners' management company**

(Please note that this list is not exhaustive and can added to or amended to reflect the unique nature of each development. This Appendix is **NOT** part of the property services agreement and is included by way of information.)

<b>1) – ELECTRICAL</b>
Lighting Failure
Electrical Equipment failure
Mains Failure
<b>2) - PLUMBING</b>
Water Leaks
Water Pump Faults
Mains Failure
<b>3) - LIFTS</b>
Person Entrapped in Lift
Lift Failure
<b>4) - SAFETY/SECURITY</b>
Security/Fire Alarm Activation
Access Door/Gate Failure or Damage
Break-in/Security Incident
Injury or Accident in Common Areas
<b>5) - MISCELLANEOUS</b>
Vandalism
Glazing Repairs
Storm Damage
<b>6) – OTHER (Specify)</b>