



Chartered property,
land and construction
surveyors

ANNUAL REPORT

2021/2022



THE LEADING PROFESSIONAL BODIES FOR PROPERTY, LAND AND CONSTRUCTION PROFESSIONALS IN IRELAND AND GLOBALLY



SCSI

Chartered property,
land and construction
surveyors



RICS[®]

Working in partnership with the Royal Institution of Chartered Surveyors (RICS), the pre-eminent chartered professional body for the property, land and construction sectors around the world, the Society and RICS act in the public interest: setting and maintaining the highest standards of competence and integrity among the profession; and, providing impartial, authoritative advice on key issues for business, society and governments.

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IN MEMORIAM

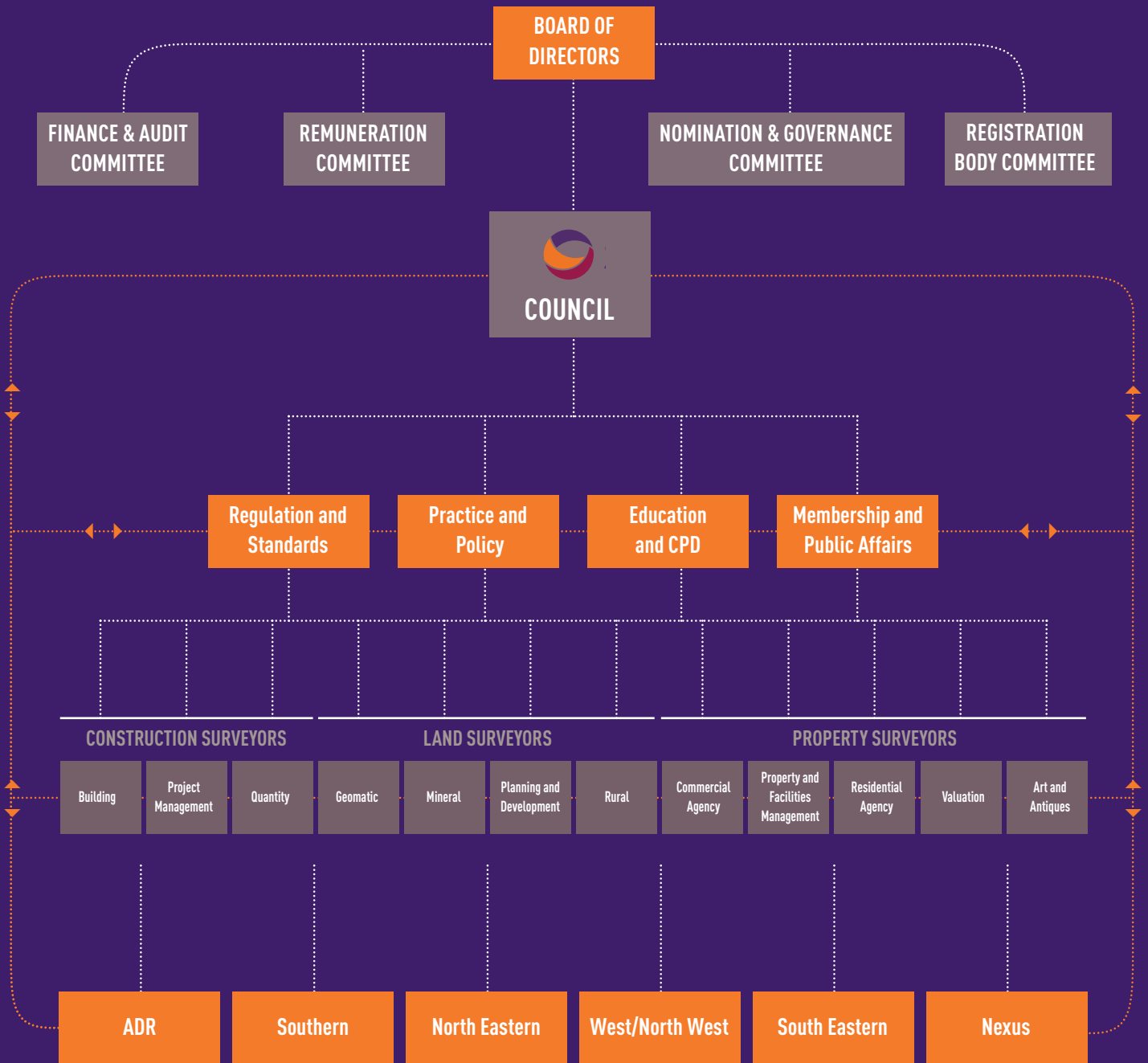
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STAFF DIRECTORY

SCSI GOVERNANCE STRUCTURE



CELEBRATING THE PROFESSION

OVER THE PAST YEAR, THE SCSi HAS CONSOLIDATED ITS POSITION AS A SOURCE OF INDEPENDENT, EXPERT ADVICE IN PROPERTY, LAND AND CONSTRUCTION.

Dear fellow member,

Thank you for the honour of being President of the Society of Chartered Surveyors Ireland (SCSI). In this role, I tried to ensure that my own efforts were commensurate with the commitment made by the SCSI's 399 volunteers, who were involved in our boards, committees and working groups (listed on page 32). Many other members, not listed here, were also involved this year, which I greatly appreciate.

This Annual Report reflects on the tremendous work achieved by the membership and staff of the SCSI for the benefit of the profession and in the public interest. The sections are arranged according to the themes of Representing, Supporting, Connecting and Influencing, which are the four pillars of our Strategic Plan – Roadmap 24.

In the past year, the valuable contribution of the SCSI's membership has grown. Representing has become a two-way street (consultations sought and given), as the SCSI was recognised by Government, Oireachtas members, regulators, industry and educational partners, and other key stakeholders for our accuracy, balance, reliability, and fact-based approach. The respect with which the expertise and independence of the SCSI is held is visible in an ever-increasing number of stakeholders who look for the insights of our Chartered professionals, and long may that continue.

As a profession and indeed as a country, we have all been through tough times during the past two years so the role the SCSI has played as a support to members has been critical. By providing the latest safety guidance and online professional events, the SCSI has adapted and continued to provide members with essential opportunities to stay engaged and ensure that they are maintaining the highest professional standards.

It has been a pleasure to connect with members across the country throughout the past year. Through our regional President/CEO meet-ups and new President's forums, we have been able to expand our member network and engage with members to ensure that the SCSI is delivering on behalf of members. With the lifting of restrictions, it has been wonderful to return in-person events, and especially to celebrate all the profession has achieved at our Annual Dinner.

As we all know, this country has a chronic housing crisis, a crisis that

does not have an easy solution. In the 'Influencing' section, you will see how the SCSI has worked to ensure that the next generation of professionals is stepping up to provide the knowledge, experience, opinions, and recommendations needed to solve the housing crisis of today and prevent similar crises in the future. I'm also proud to say that as I leave office we have a corporate social responsibility (CSR) policy in place that we are delivering on, particularly to help society via our work with Focus Ireland, our members via LionHeart, and those in Ukraine via UNICEF.

You all have a vital part to play for Irish society now and in the years to come, and I would encourage you to support the SCSI as we grasp this policy nettle with independent, fact-based information in the public interest.

TJ Cronin

SCSI President



INDEPENDENT, EXPERT AND EFFECTIVE

DESPITE ANOTHER CHALLENGING YEAR, THE SCSI HAS INCREASED ITS PROFILE SIGNIFICANTLY, AND HAS GROWN ITS MEMBERSHIP TO A HISTORIC HIGH.

Supporting and representing

The dedicated member focus of the SCSI, both supporting surveyors in day-to-day practice and also harnessing their expertise in the public interest, has delivered another very active and effective year for the Society, the first of our three-year strategic plan – Roadmap 2024. The positive efforts of the surveying profession in meeting the challenges facing the property, land and construction sector over the last 12 months are extensive and documented throughout this report.

Never has the strength of the broad remit of SCSI membership been more evident than over the past year, as surveyors positively contributed to all key debates across the property, land and construction sector as we emerged from the Covid-19 pandemic. The holistic position adopted in our myriad reports, submissions and commentary on important public interest issues, which incorporate input from across the surveying professional groupings, has uniquely positioned the SCSI as a truly independent, expert and effective professional body. As a result, the views of the SCSI are regularly sought by an ever-increasing number of stakeholders and the Society is represented by members on a wide range of Government working groups on critical issues including planning reform, building defects and construction costs.

Influencing and connecting

In light of the continuing challenges of Covid-19, and more recently the impact of the devastating invasion of Ukraine on the construction and property sector, it is more important than ever that the voice of the surveying profession is heard by policymakers. SCSI members working across the entire built environment have critical insights to share, and

through our volunteers we have continued to provide valuable commentary and data in the public interest to assist in progressing the ambitious Government targets to address the housing crisis and to try to avoid a return to the boom/bust cycles of the past.

In recognition of the profession's expertise, the SCSI was particularly proud to be asked by Minister for Housing, Local Government and Heritage, Darragh O'Brien TD, to produce a report on the construction costs for the rebuilding of homes affected by defective concrete blocks in the north west. This was a significant undertaking done pro bono by our members, and we are hopeful that the report, which was so well received by all parties, will assist in the resolution of this public interest matter. The SCSI produced 15 reports, five consumer guides and 14 submissions over the last year, all of which demonstrate the vast expertise of the membership and help the public to gain a better understanding of the surveying profession.

In addition to this important policy work, our direct member services continued, including the introduction of some new support initiatives to support members in practice, such as our preferred partner for professional indemnity insurance and our well-being programme. Members also engaged extensively with CPD, with huge attendance across our 134 CPD events over the past year.

As part of the strategic planning process, we updated our vision, mission and values to recognise the evolution of the organisation in recent years and to better align them to the aspirations we have for the continued development of the SCSI. The work of the SCSI over the past 12 months has truly exemplified our values of professionalism, trust, expertise, transparency and responsiveness, and we are pleased to note

115

NEW FULL
MEMBERS

432

NEW TRAINEE AND
STUDENT MEMBERS

5,804

CURRENT TOTAL SCSI
MEMBERSHIP

that many of these words were used by external stakeholders, including public representatives and the media, when commenting on our varied reports and submissions.

Financial and membership growth

Thanks to our committed membership, the SCSi has again enhanced our financial position, as outlined in the Treasurer's report on page 30. 2021 saw the strongest ever year for membership income with the highest level of subscriptions; we are so thankful to our dedicated members as this income allows us to continue to improve our member offering. This is particularly important in terms of connecting members across the country, which is enabled through our investment in technology, and in particular our hybrid service delivery, which combines the flexibility and accessibility of online with the important social connection of in-person events. Further work is underway to fit out the basement of 38 Merrion Square as a dedicated member education, CPD and digital centre to be launched by year end. This investment is particularly important to accommodate the needs of our ever-growing membership, which, following last year's increase, has increased by a further 10% in the past 12 months. This brings us to a membership total of almost 6,000, a historic figure for the Society and an increase of over 1,000 in four years. This strong membership base is central to our output and is well represented across our numerous committees and working groups, which have continued to ensure that we are delivering on the ambition of Roadmap 2024. The service delivery model of the SCSi can be described as "by the members, for the members" and I would like to thank our Council, numerous volunteers and members for their significant

contributions. My sincere thanks to President TJ Cronin for his leadership in challenging times and to the Board for their dedication to the continued progression of the SCSi. Huge thanks also to my colleagues on staff for their hard work and commitment in supporting members.

As we look forward to the year ahead and the myriad opportunities there are to continue to build on all that has been achieved by the Society to date, I would like to thank all of our members for your support and assure you of our continued commitment to assisting and advancing the surveying profession in the public interest now and into the future.

Shirley Coulter
Chief Executive Officer



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REPORTS AND
SUBMISSIONS

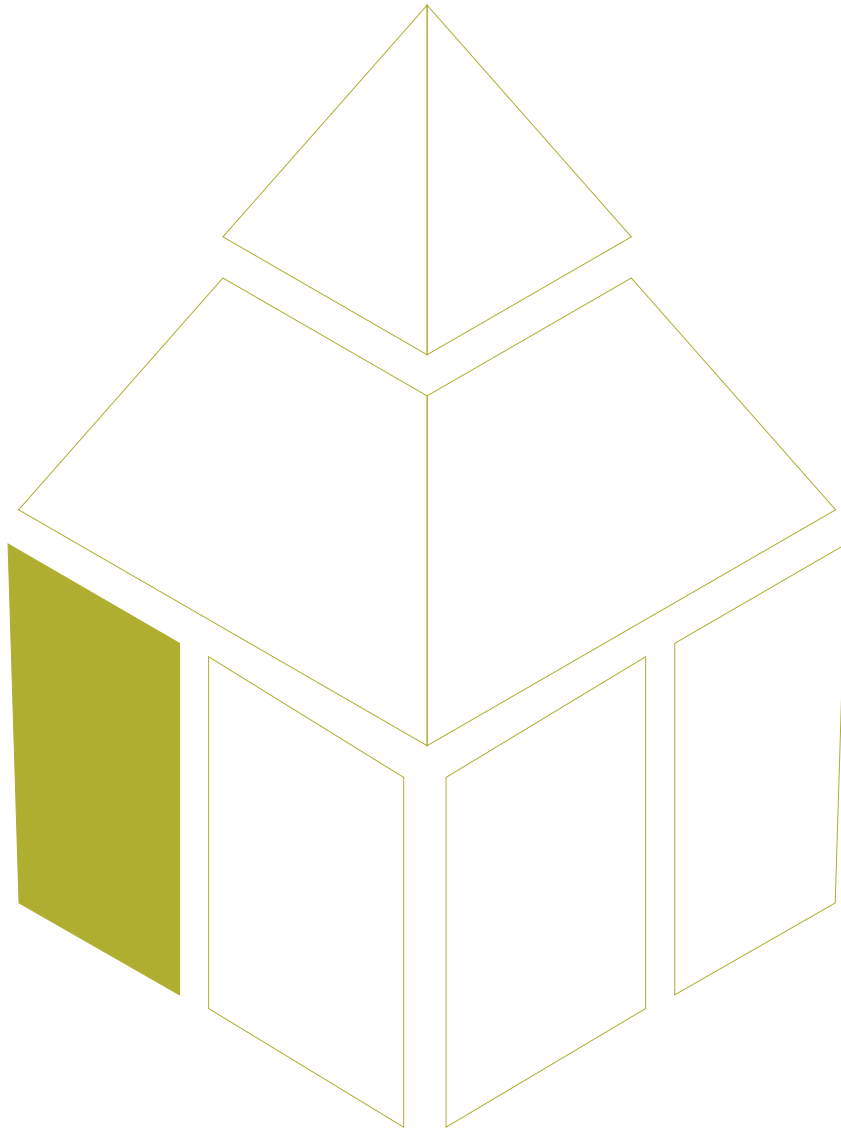
134

CPDS/EVENTS

986

MEDIA
ENGAGEMENTS

REPRESENTING



**ADVOCATING FOR MEMBERS AND PROMOTING
THEIR EXPERTISE AND CONTRIBUTION TO THE
BUILT ENVIRONMENT**

PILLAR 1: REPRESENTING

ADVOCATING FOR MEMBERS AND PROMOTING THEIR EXPERTISE AND CONTRIBUTION TO THE BUILT ENVIRONMENT

Roadmap progress in numbers

- 15 reports
- 14 submissions
- 115 Oireachtas debate mentions in 2021 and year to date 2022
- 986 media references:
 - 525 print/online
 - 461 broadcast
- Brand refresh rollout
- New suite of member marketing materials
- 85 Property Clinic queries answered in *The Irish Times*

Developing a thought leadership role in the profession's and public interest

A longstanding issue for Government and the public has been how to deal with homes in the north west impacted by defective concrete blocks. The SCSi was asked by the Minister for Housing to provide an independent, expert report on the average rebuilding rates for these homes.



The SCSi undertook this work in the public interest and progressed under clear terms of reference. Our report was based on average rebuilding rates provided to us by Chartered Quantity Surveyor members in the north west. Our study was accepted by the Minister and the Department of Housing, Heritage and Local Government, and will be used to inform any changes to the Defective Concrete Blocks Grant Scheme. Given the extent of the housing crisis, the SCSi dedicated its Pre-Budget Submission 2022 to a call for Government to focus on funding and policy to deliver housing to meet current and projected demand. The SCSi stated that the issues of housing, viability and affordability needed to be front and centre in Budget 2022. Our recommendations included:

- double the allocation of funding for housing to €7bn to bring more supply to the market – based on current production levels, this would have the potential to deliver approximately 18,000 units per annum;
- to incentivise the development of affordable homes, make more development land attractive for sale;



Chair of the Quantity Surveying Professional Group Committee Kevin Brady, Past President Micheál Mahon, CEO Shirley Coulter, and Director of Policy Edward McAuley joined Minister for Housing Darragh O'Brien TD and Department colleagues to discuss the Defective Concrete Blocks Grant Scheme.

- introduce a rebate on the residential development land Capital Gains Tax rate from 33% to 8% for a defined period aimed at the delivery of affordable homes within a specific timeframe;
- establish a longer-term strategy with targets for the Help to Buy scheme, so that commitment regarding the lifetime of the scheme is clear to both consumers and developers when planning new housing schemes;
- continued support of the Help to Buy scheme to assist first-time buyers is important and should remain in place; and,
- the introduction of initiatives to assist those looking to become homeowners, such as the Shared Equity Loan, are to be welcomed, subject to their details.

The SCSi believes that it needs to be an industry leader in sustainability, so commissioned a piece of research to discover the extent of sustainable practice within the surveying profession. The report, 'Sustainable Development in the Surveying Profession' by Dr Róisín Murphy, highlighted current levels of sustainable practice and outlined a path for the future of sustainability in the profession.

Publish independent, evidence-based reports and submissions

The SCSi published its Residential Property Market Review and Monitor, which not only reports on the expected changes in house price and rental

REPRESENTING



REPORTS



SUBMISSIONS



OIREACHTAS DEBATE MENTIONS



MEDIA REFERENCES



Dr Róisín Murphy (left), author of the report 'Sustainable Development in the Surveying Profession', with SCSi CEO Shirley Coulter.

price inflation, but highlights the main reasons for the trends during this period. As experts at the coalface of the house buying and rental sector, our agents bring to the fore the impact that policy shifts or regulation changes may have had on a sector.

A leading industry publication is the SCSi biannual Tender Price Index. It is Ireland's only independent assessment of construction tender prices and is used by a range of public and private sources. Our latest report showed that national construction tender prices in the commercial sector increased by 13% in 2021.

The SCSi/Royal Institution of Chartered Surveyors (RICS) also published the Commercial Property Market Monitor, which projects that values and rents for industrial property will continue to grow and that further growth in retail is also expected in 2022.

Along with PwC, the SCSi also published the



SCSi/PwC Construction Market Monitor, which tracks trends related to general construction activity and projects, as well as those trends experienced within surveying firms, providing a valuable insight into the current and expected delivery of construction activity and output for the next 12 months.

In the SCSi's submission to the Central Bank of Ireland's review of the macroprudential rules for mortgage providers, the Society highlighted the ongoing viability and affordability challenges of the housing sector, and recommended that any shift in Central Bank policy takes note of current market inflation (property prices and material prices).



Full list of SCSi submissions

- Pre-Budget Submission
- Affordable Housing: SCSi Policy Position
- Submission to the Legal Services Regulatory Authority on the establishment of a new profession of 'professional conveyancer'
- Submission on Macroprudential Rules – Central Bank of Ireland Consultation
- Submission on the Review of Real Estate Investment Valuations
- Submission to the Minister for Housing, Planning and Local Government to consider amendments to the Building Control Act 2007
- Energy Performance in Buildings
- Submission on eConveyancing/professional conveyance to the Legal Services Regulatory Authority
- Submission on Apartment Defects and Costs of Remediation – to Oireachtas Expert Working Group
- Submission to the Housing Agency on 'Housing for All' Croí Cónaithe scheme
- Submission to RICS on Review of Red Book – Investment Valuations
- Submission in relation to electric vehicle chargers in multi-unit developments (MUDS)
- Submission to the Law Society in relation to requisitions on title queries – MUDs

THE PUBLICATION OF THE SCSI'S REPORT ON CONSTRUCTION COSTS FOR THE DEFECTIVE CONCRETE BLOCKS SCHEME MARKED A SIGNIFICANT POINT IN THE SCSI'S RECOGNITION AS THE VOICE OF THE INDUSTRY. THE REPORT WAS NOTABLY WELCOMED BY BOTH THE MICA REDRESS PROPONENTS AND THE MINISTER FOR HOUSING.

- Submission to the Oireachtas Joint Housing Committee on residential construction inflation

Full list of reports and publications

- Report on Construction Costs for the Defective Concrete Blocks Grant Scheme
- Residential Property Market Monitor Review & Outlook 2022
- Commercial Property Market Monitor Review & Outlook 2022
- Sustainable Development in the Surveying Profession
- Bi-Annual Tender Price Index
- Annual SCSI/Teagasc Agricultural Land Market Review & Outlook 2022
- Quarterly SCSI/RICS Ireland Commercial Property Monitor
- SCSI/PwC Construction Market Monitor 2022
- Quarterly MSC/SCSI Ireland Property Index
- MSC/SCSI Ireland Annual Property Index

Positioning the SCSI as the authoritative voice for property, land and construction through consistent and relatable messaging in media and public affairs activity

Over the past year, the SCSI has emerged even more clearly as the voice for the property, land and construction sector. The SCSI has featured across the media, with over 525 appearances in print and digital coverage, and over 461 broadcast references. This year marked a significant increase in the SCSI's engagement with Government and recognition for our industry expertise. The SCSI is committed to calling for a long-term, sustainable approach to housing and providing Government and industry stakeholders with recommendations to improve the viability and affordability of development.

With the publication of Housing for All, the SCSI called on the Government to address critical barriers that prevent successful housing development. Shirley Coulter, SCSI CEO, featured on RTÉ One's *Prime Time* emphasising the need for market stability and for barriers to be removed. Key recommendations from the SCSI's statement featured on RTÉ, and in *The Irish Times* and *Irish Examiner*.

The SCSI addressed Budget 2022, welcoming the extension of the Help to Buy scheme, but also raising questions around zoned land tax and



SCSI CEO Shirley Coulter appeared on Prime Time on RTÉ One, to discuss the housing crisis and the Housing for All plan.

emphasising the importance of delivering on stated targets. Shirley Coulter had the unique opportunity to feature on Oireachtas TV as part of their Budget 2022 special. Such appearances allow us to articulate the impact of the Budget on members while speaking to a more public affairs-focused audience. Shirley articulated the need for Government to address the barriers that stand in the way of delivering affordable and viable housing.

The publication of the SCSI's Report on Construction Costs for the Defective Concrete Blocks Scheme marked a significant point in the SCSI's recognition as the voice of the industry. The Report was notably welcomed by both the mica redress proponents and the Minister for Housing. The Report received extensive regional and national media coverage, emphasising the value and expertise of our membership and impressing upon the public the SCSI's role as the independent expert for the sector. In addition to notable media coverage, the SCSI brand was also strengthened with clear consumer recognition of the SCSI's values across social media platforms.

An incredibly strong year of public affairs was furthered by several key engagements with members of the Oireachtas. This May, the SCSI was invited to meet with the Joint Committee on Housing, Local Government and Heritage to discuss the issue of construction costs. Vice President Kevin James, and incoming chair of the Planning and Development Professional Group Committee, Lisa Rocca, called on Government to put in place key

REPRESENTING

I JUST WANT TO SINGLE OUT SPECIFICALLY THE SCSI. THEIR PRESENTATION WAS EXCELLENT ... THE STYLE WHERE YOU'RE SETTING OUT THE EIGHT KEY ASKS THAT YOU HAVE, AND IT'S SO IMPORTANT IN OUR COMMITTEE WHEN WE'D WANT TO MAKE OUR REPORTS... I JUST WANT TO THANK YOU FOR YOUR ENGAGEMENT AND YOUR TIME AND THE EXPERTISE THAT YOU BRING TO THE TABLE ... *SENATOR VICTOR BOYHAN, JOINT COMMITTEE ON HOUSING*



The SCSI, including President TJ Cronin, addressed Budget 2022, welcoming the extension of the Help to Buy scheme.

initiatives to address construction cost inflation. The SCSI was pleased to share our insights with TDs and Senators in attendance and put forward a series of recommendations to improve construction's speed and cost efficiency.

The SCSI hosted its first Oireachtas day to engage with TDs and Senators, and share the expertise of our wider membership. The SCSI presented insights on construction costs, property and land market trends, the rental market, the latest defective concrete blocks report, and building guidance. The wide breadth of the SCSI's expertise was represented with presentations from President TJ Cronin, Vice President Kevin James, Second Vice President Enda McGuane, and Chair of the Building Surveying Professional Group Sabrina Mackin. Feedback was extremely positive, with deputies asking if the SCSI would return in October for another session on the area of renovation and town rejuvenation.

To enhance our connections with policymakers, the SCSI has also instituted a regular Oireachtas update newsletter to provide key market insights, guidance updates and consumer recommendations. We look forward to building upon the solid foundation that has been laid in the past year, and continuing to emerge yet more clearly as the expert voice of the profession.



Planning and Development PG incoming Chair Lisa Rocca and SCSI Vice President Kevin James at the Oireachtas Joint Committee discussion of construction costs.

Marketing and communication of the value of membership to clients

A newly refreshed SCSI brand was launched at AGM 2021, which features a strong logo coupled with the use of our tagline 'The leading professional body for property, land and construction professionals in Ireland' to most effectively and consistently articulate the value of membership across all SCSI channels. This brand refresh is built on member and market research to best articulate who we are and our membership's value.

With the launch of the refreshed branding, we provided a full suite of new branding materials for members. The new branding materials included a member branding guide, the refreshed logo design, 84 new personalised

THE SCSI HOSTED ITS FIRST OIREACHTAS DAY TO ENGAGE WITH TDS AND SENATORS, AND SHARE THE EXPERTISE OF OUR WIDER MEMBERSHIP.



NEW PERSONALISED MEMBER LOGOS



PROPERTY CLINIC QUERIES ANSWERED IN *THE IRISH TIMES*



VISITS TO 'FIND AN EXPERT' SECTION ON SCSi WEBSITE



VISITS TO SCSi JOBS BOARD



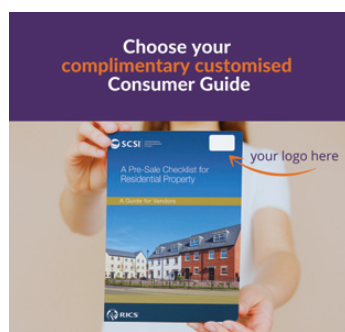
member logos, LinkedIn banners, SCSi/dual membership branding, and member window signs. Members were also invited to partake in two digital marketing courses to assist them in marketing the value of their membership and utilising our branding tools. A session on member marketing also



featured at this year's National Conference, providing members with top tips for communicating the value of their chartership and professional body membership. Members received downloadable social media content for many of our flagship reports including customisable videos, posts and flyer downloads to promote their expertise. Furthermore, we updated our consumer guides and provided over 120 complimentary customised versions to members.

We developed new member badges for members who pass final assessments and become elected members and fellows, to support members in sharing their achievements across their social platforms. We've been delighted with the uptake and use of these badges, which collectively raise the profile and value of chartership.

The SCSi website continues to be a key place of connection between members and consumers, with over 15,583 visits to our 'Find an expert' section in the last year. Another key point of consumer contact is our insurance rebuild



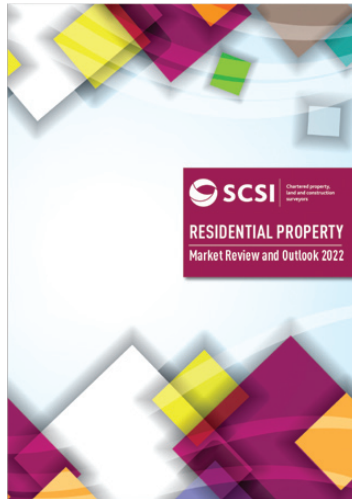
OUR NEWLY REFRESHED BRANDING FEATURES A STRONG LOGO WITH OUR TAGLINE 'THE LEADING PROFESSIONAL BODY FOR PROPERTY, LAND AND CONSTRUCTION'.



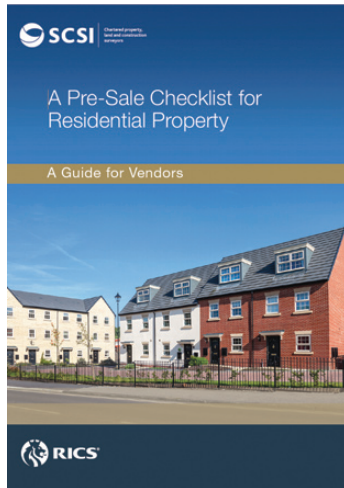
calculator, which had over 204,752 consumer visits in the last year, promoting awareness of our members and their expertise among consumers. The SCSi developed a new SCSi sponsorship and advertisement page and video in order to share information about advertisement in the *Surveyors Journal* and sponsorship opportunities for members and companies. The SCSi jobs board continues to grow, with over 165 job posts and over 24,710 visitors to the board.

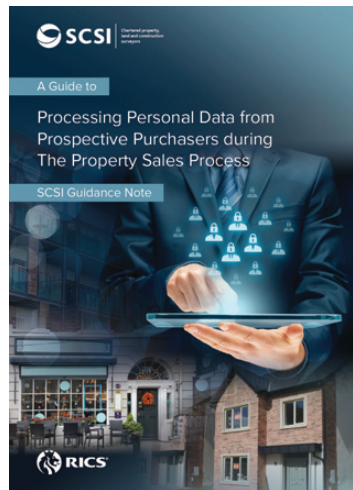
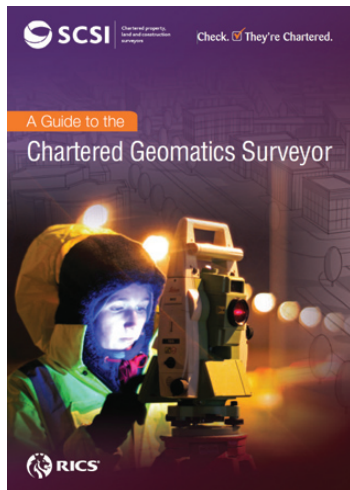
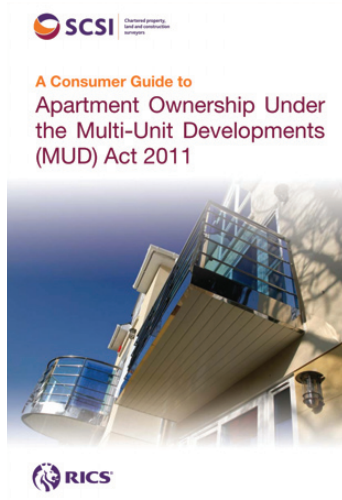
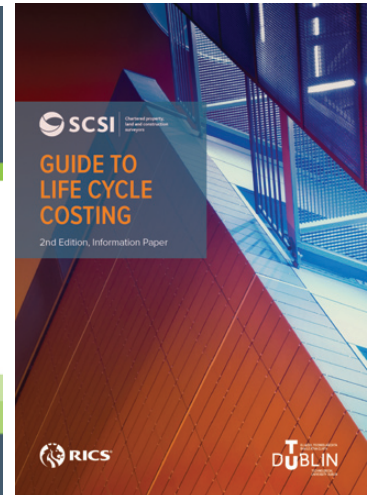
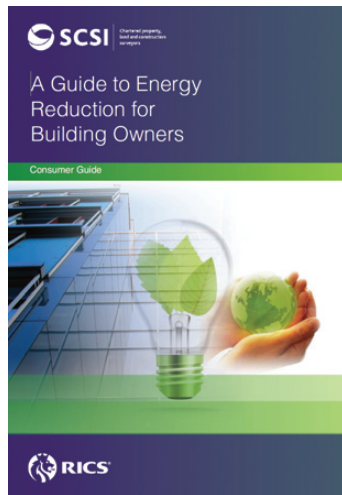
The SCSi continues to provide the experts for *The Irish Times* Property Clinic. This year we were pleased to represent members with over 85 answered queries published online and in print promoting the breadth of expertise available to consumers through our membership. Our thanks to each of our members who have given of their time and talent to represent the wider membership.

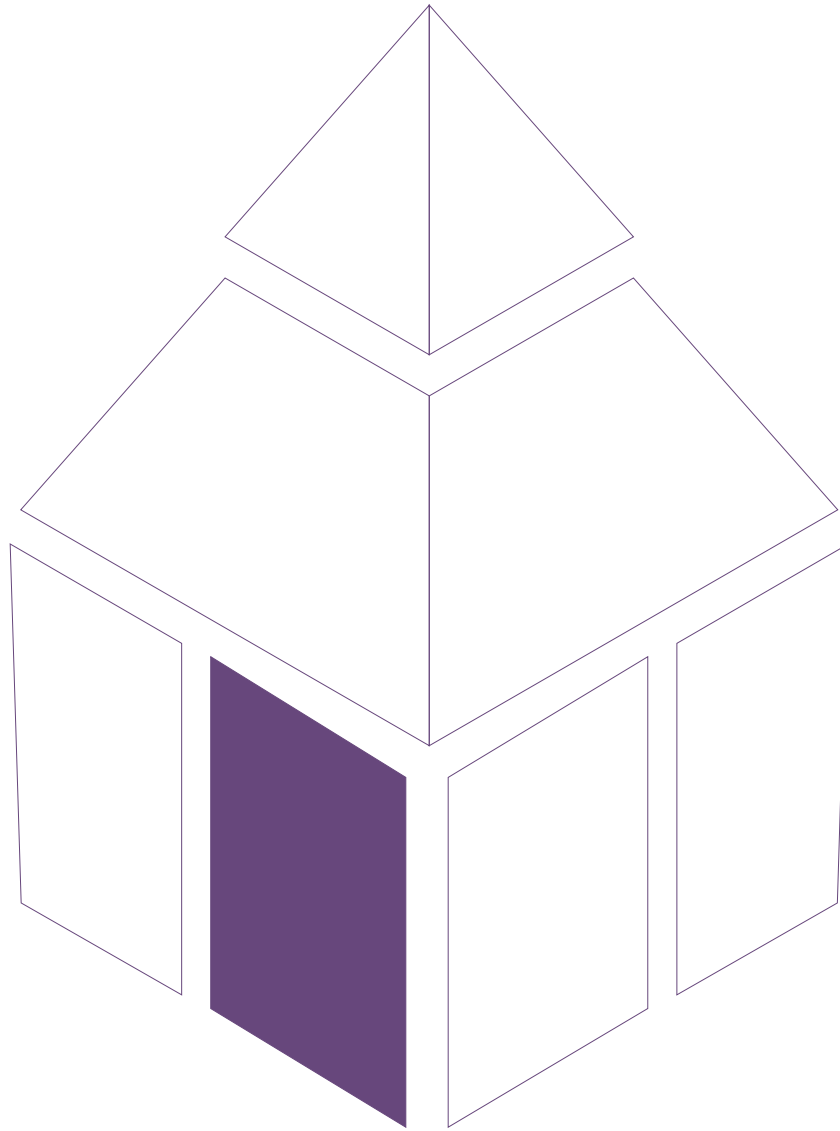




PRE-BUDGET SUBMISSION 2022







**SUPPORTING MEMBERS TO
CONSISTENTLY MAINTAIN THE HIGHEST
PROFESSIONAL STANDARDS**

SUPPORTING

PILLAR 2: SUPPORTING

SUPPORTING MEMBERS TO CONSISTENTLY MAINTAIN THE HIGHEST PROFESSIONAL STANDARDS

Roadmap progress in numbers

- 134 CPDs, conferences and other events
 - 86 CPD events
 - six conferences
- 323 online CPD and conference recordings
- 6,177 lessons watched online
- Five-day conservation course
- New CPD framework 2023
- Chair of Construction Industry Council 2020 and 2021
- New member exclusive offers and resources

Provision of best practice, relevant and accessible training, and CPD

Over the last year we have provided members with 14 professional guidance notes. We were pleased to launch a new directory of all guidance resources available to members, as well as our new continuous professional development (CPD) framework. This new framework has been designed to ensure that members get the most from their CPD activities.

A pilot group of members are taking part in the new CPD model for this year and their feedback and recommendations will help to refine the framework, which will be launched for the wider SCSi membership in 2023.

This past year was significant for the development of guidance resources for property members. We were delighted to launch our Property Handbook, a new and expanded version of the IAVI handbook, which covers all aspects of general practice property services. A key feature of the new Property Handbook is the Part V negotiations guidance.

In advance of the November Local Property Tax (LPT) valuation deadline, the SCSi provided members with a new LPT tool and offered members a customised version with their logo. The SCSi also featured our LPT tips for



consumers in the media, highlighting the expertise of our membership. To ensure best General Data Protection Regulation (GDPR) practice, we provided members with new guidance, including our Guide to Processing Personal Data from Prospective Purchasers during the Property Sales Process, and further guidance on viewings and bidding for properties.



Informing members of changes to rental legislation continues to be a top priority for the SCSi. This year we published top tips from Kersten Mehl and featured discussion on working with changing legislation at our Property and Land Insights Conference. To assist members in keeping landlords up to date with the latest legislation, we issued a new rental sector infographic, which members can customise with their own logos and branding.

The past year has also seen the publication of a number of technical guidance supports for members in land and construction. These guidance notes include three new land guidance notes including Measured Surveys of Underground Utilities, Measured Surveys of Buildings and Measured Surveys of Land. The SCSi worked in collaboration with 48 international professional bodies to publish the ICMS3 guidance note. For surveyors providing construction management services to clients, we delivered a new Guide to Life Cycle Costings. To support best practice throughout the development process, we published a new Development Management Guidance Note.

The SCSi launched the first edition of its alternative dispute resolution (ADR) information paper, which provides members and the public with an overview of the various methods of ADR commonly used in property, land and construction-type disputes. As the appointing body for property arbitrators, independent experts to property rent review disputes, and construction disputes, this new document supports members in adhering to best practice and in having a comprehensive knowledge of dispute resolution approaches.

Many of our guidance notes were launched by CPD event to provide

SUPPORTING



CPD EVENTS



CPDS, CONFERENCES AND OTHER EVENTS



CONFERENCES



LESSONS WATCHED ONLINE

members with further insights and opportunities for professional discourse. Over the past year we provided members with over 86 CPDs and opportunities for further professional development spanning property, land and construction. This year saw expanded training and professional growth opportunities for members including:

- five-day conservation course;
- series of 'BIM Bites' training;
- chair training;
- whole life carbon training; and,
- negotiation skills training.

Full list of new guidance resources

- Sustainability Journey: Valuation Considerations Guidance
- Part V Negotiations
- SCSi Professional Guidance Directory
- Joint Sector Protocol for Property Services Providers
- SCSi Complaints Handling Procedure Letter
- Valuer Registration: Frequently Asked Questions
- A Guide to Processing Personal Data from Prospective Purchasers during the Property Sales Process
- Local Property Tax Valuer Report Tool
- Finance (Local Property Tax) (Amendment) Act 2021
- Development Management
- Alternative Dispute Resolution Information Paper
- Guide to Life Cycle Costing
- Measured Surveys of Underground Utilities
- Measured Surveys of Buildings
- Measured Surveys of Land
- Commercial Property Price Register

Access to a range of preferential member services in support of practice/Harness the technical and professional guidance opportunities to deliver market-leading innovation

With the growing concerns around professional indemnity insurance (PII), the SCSi established a partnership with Glennon Insurance to

provide members with greater support and advice. With this partnership the SCSi has provided members with workshops to help them in identifying their PII needs and provide the opportunity to speak directly to our contacts at Glennon for individual queries. This spring saw the first instalment of a new series of PII support articles, which will continue to feature in our member ezines. The SCSi will continue to engage with members on this issue and conduct research to better inform policymakers, clients and members.

The Property Services Regulatory Authority (PSRA) CPD course was once again included in the member subscriptions for all full members.

Members could avail of our online on-demand course and complete their hours in their own time, or book to attend our online Zoom events. The course also provided members with the option to customise their content to ensure that the course was most relevant to them and to their business.



Delivery of regulatory assurance audit services

This past year the SCSi has continued to support the highest professional standards through regulatory services, CPD monitoring and disciplinary policy.

WITH THE GROWING CONCERNS AROUND PROFESSIONAL INDEMNITY INSURANCE (PII), THE SCSi ESTABLISHED A PARTNERSHIP WITH GLENNON INSURANCE.

107,237

TOTAL AMOUNT OF CPD HOURS COMPLETED BY MEMBERS AND AUDITED IN 2021



The SCSi brought its first successful prosecution in the District Court for misuse of the protected title of 'Building Surveyor'. In July, the SCSi welcomed the judgment, which saw William 'Bill' Doran convicted of representing himself as a Building Surveyor and Architect while not having satisfied the requirements of either professional title under the Building Control Act, 2007.

In upholding the protected statutory titles and the value of membership, the SCSi issued seven cease and desist notices for title misuse and five for misuse of the SCSi logo and branding. The Statutory Professional Conduct Committee investigated eight complaints under the Building Control Act 2007, with seven not meeting the *prima facie* test and one Statutory Inquiry completed. This year also saw the registration of 132 Quantity and Building Surveyor Applications following assessment by the Statutory Admissions Board in accordance with the Building Control Act 2007.

To further support best practice within the membership, the Professional Conduct Committee investigated 24 complaints under

THE SCSi'S ROLE IN DISPUTE RESOLUTION SERVICES ALSO CONTINUES TO DEVELOP WITH OVER 75 APPOINTMENTS MADE BY THE SCSi PRESIDENT OVER THE PAST YEAR.

SCSi Member Rules and Disciplinary Procedures in 2021, with six members subject to disciplinary sanction and seven members required to present before an inquiry hearing.

Another key component of ensuring the quality and professionalism of the SCSi is the CPD Monitoring and Disciplinary Policy. Over the past year, 14 cases were referred to the Professional Conduct Committee concerning third breaches of CPD. Of these 14 cases, two were dismissed, six members were sanctioned, and six are due to present before the Professional Conduct Committee.

This year, the SCSi introduced a new member support visit (MSV) regime in Ireland under the RICS Valuer Registration Scheme alongside the regulatory review visits, with 30 visits completed under the new strategy.

The purpose of these visits is to provide members with the information, understanding, tools and, where appropriate, documentation frameworks required for best-practice compliance with the Red Book. The SCSi's role in dispute resolution services also continues to develop, with over 75 appointments made by the SCSi President over the past year.

The important work of regulatory services within the SCSi is underpinned by guidance and policies. This year saw the publication of a new conflicts of interest policy and guidance on standard of proof to be applied to evidence at conduct and appeals hearings. The SCSi Regulation and Standards Committee also provided oversight and guidance to the Professional Conduct Committee and Appeals Board in the areas of recruitment, education and training.

CONNECTING



**CREATING VALUABLE CONNECTIONS
AND NETWORKS FOR MEMBERS
ACROSS THE PROFESSION**

PILLAR 3: CONNECTING

CREATING VALUABLE CONNECTIONS AND NETWORKS FOR MEMBERS ACROSS THE PROFESSION

Roadmap delivery in numbers

- Launch of 2022 Elevate Programme on International Women's Day
- President's Forum events: property, land, construction
- Regional peer-to-peer networking events
- 16 President/CEO regional meet-up events
- New hybrid meeting technology capabilities
- 12 MetriCS updates
- 40 newsletter ezines
- Launch of *Property Pulse* and *The Standard*
- New SCSi Instagram reaching 400+ new followers
- New environmental, social, and governance (ESG) feature in the *Surveyors Journal*

Maximising regional connectivity, including through online fora and influential localised alliances/dedicated programme of peer-to-peer networking and mentoring

Connecting with members and enhancing member connections is a key aim of the SCSi. In order to continue to deliver the best level of connectivity for members, we both embraced the opportunity for in-person events as restrictions allowed, and invested in further hybrid capabilities. We were delighted to engage with over 600 members at 16 regional President/CEO meet-ups and President's Forum events in the past year. These meet-ups provide important space for feedback from members across the country and help to ensure that members are kept abreast of progress on our Strategic Plan.

This year we hosted over 26 regional and peer-to-peer networking events. Many members across the Southern and West Regions engaged with our peer-to-peer sessions, which created vital space for members to stay connected, particularly in seasons of greater restriction. Our regional CPD series has provided space for members to gather, to learn and to expand their regional



Joanne O'Riordan swayed all that she surveyed at SCSi

Tommy Barker
Virtual events such as peer-to-peer meet-ups engaged the membership of Ireland's largest construction, land and property professional body the Society of Chartered Surveyors (SCSi) large the same on the final dinner tonight – but at least almost 50% of them managed to enjoy Thomas and Joanne's message for a welcome, how-to-face virtual dinner last week.

At a point in the evening, SCSi's regional President TJ Cronin, who was guest speaker at the SCSi 2021 annual dinner, addressed with southern region president TJ Cronin, left, regional chair Peter McCarthy, and SCSi CEO, John O'Connell.

At a point in the evening, SCSi's regional President TJ Cronin, who was guest speaker at the SCSi 2021 annual dinner, addressed with southern region president TJ Cronin, left, regional chair Peter McCarthy, and SCSi CEO, John O'Connell.

At a point in the evening, SCSi's regional President TJ Cronin, who was guest speaker at the SCSi 2021 annual dinner, addressed with southern region president TJ Cronin, left, regional chair Peter McCarthy, and SCSi CEO, John O'Connell.

Joanne O'Riordan was the guest speaker at the SCSi Southern Region Annual Dinner.

SCSi network. A highlight of this year's regional events was the Southern Regional Annual Dinner. It was inspiring to hear from our dinner speaker Joanne O'Riordan and to see the event featured in the *Irish Examiner*.



From left: SCSi President TJ Cronin; Majella Galvin; Peter McCarthy, Chair of the Southern Region Committee; and, Norman Jackson.

Improved, tailored member communications with regular feedback mechanism



We strive to provide our members with the most up-to-date guidance, market information and SCSi updates. As part of our Strategic Plan, we've created a tailored approach to ensure that members receive the information that is most relevant to their line of practice. We piloted our new tailored member communications strategy with the launch of *Property Pulse*. *Property Pulse* was designed to provide current market information, guidance, resources and more for each area our property members are engaged in. With the success of this initial pilot ezine, we developed and launched *The Standard*, our ezine designed specifically for members working in land and construction. These ezines have also provided us with space to expand our engagement with members through our 'Asked & Answered' questions section, and the opportunity to feature and celebrate success through our 'Movers & Shakers' section.

CONNECTING

THE LAUNCH OF ROADMAP 2024 AT LAST YEAR'S AGM ALSO SAW THE LAUNCH OF OUR NEWLY ADAPTED *MetriCS* EZINES. THESE EZINES HAVE ENSURED THAT MEMBERS ARE REGULARLY UPDATED WITH THE PROGRESS THE SCSI IS MAKING IN ACHIEVING EACH OF OUR ROADMAP 2024 GOALS.



With the addition of these new ezines, we have delivered tailored content to members, and a new way for members to share their expertise and connect with colleagues. These, coupled with our bi-monthly all-member ezines, and four editions of the *Surveyors Journal*, allow us to keep members fully informed of wider industry and society news, and industry-specific news.

The launch of Roadmap 2024 at last year's AGM also saw the launch of our newly adapted *MetriCS* ezines. These ezines have ensured that members are regularly updated with the progress the SCSI is making in achieving each of our Roadmap 2024 goals.

Segmented member engagement initiatives for each Professional Group and career stage, and a focused customer management system (CRM) approach to activity

Providing support to members throughout their professional journey is of the utmost importance to the SCSI. This year we launched digital marketing courses with Felicity McCarthy from Spark Digital to support members in communicating the value of their business to clients online. A total of 70 property members took part in the summer property marketing series, and 28 land and construction professionals took part in the autumn series.

Early 2022 saw the pilot run of our 'Start Your Own Business' workshop with Alec Drew to provide members looking to open their own businesses with essential business knowledge and support.



We then hosted The Third Act Retirement Conference, our first conference to support members in preparing for a fulfilling, financially prosperous and healthy retirement.

To provide greater opportunity for professional group support, the SCSI hosted 11 online, hybrid and in-person professional conferences and events:

- the SCSI National Conference was held online last year, with over 220 delegates and five hours of content, and with speakers from across the globe and industry;
- the Third Act Retirement Conference was aimed at retired and soon-to-be-retired members;
- the QS + Construction Conference with CEEC – the SCSI's first hybrid conference with over 165 delegates;
- the Southern Region Annual Dinner – with Irish activist and sports journalist Joanne O'Riordan;
- the International Women's Day launch of the Elevate mentor programme, with 100 attending this hybrid event;
- our Annual Dinner was back this year, with over 1,160 in attendance and €12,000 raised on the night for UNICEF;
- Survey Ireland took place, with 100 members in attendance, and speakers from the US, Europe, and Australia joining us on the day;
- the Property and Facilities Management Conference featured a span of international and Irish speakers, with over 120 members in attendance;
- the Annual Property and Facility Management Lunch – our first in-person event following lifting of restrictions, had 140 members in attendance;
- the Property and Land Insights Conference took place online and in person, with over 120 members in attendance;
- the alternative dispute resolution (ADR) seminar took place online with 85 participants; and,
- well-being workshops for members.





MetriCS UPDATES



NEWSLETTER EZINES

(#IWD)

LAUNCH OF 2022 ELEVATE PROGRAMME ON INTERNATIONAL WOMEN'S DAY



SCSi Vice President Kevin James at the QS + Construction Conference.



Peter McCarthy, Chair of the Southern Region Committee at the Southern Region Annual Dinner.



SCSi CEO Shirley Coultter addressing the Property and Facilities Management Lunch.



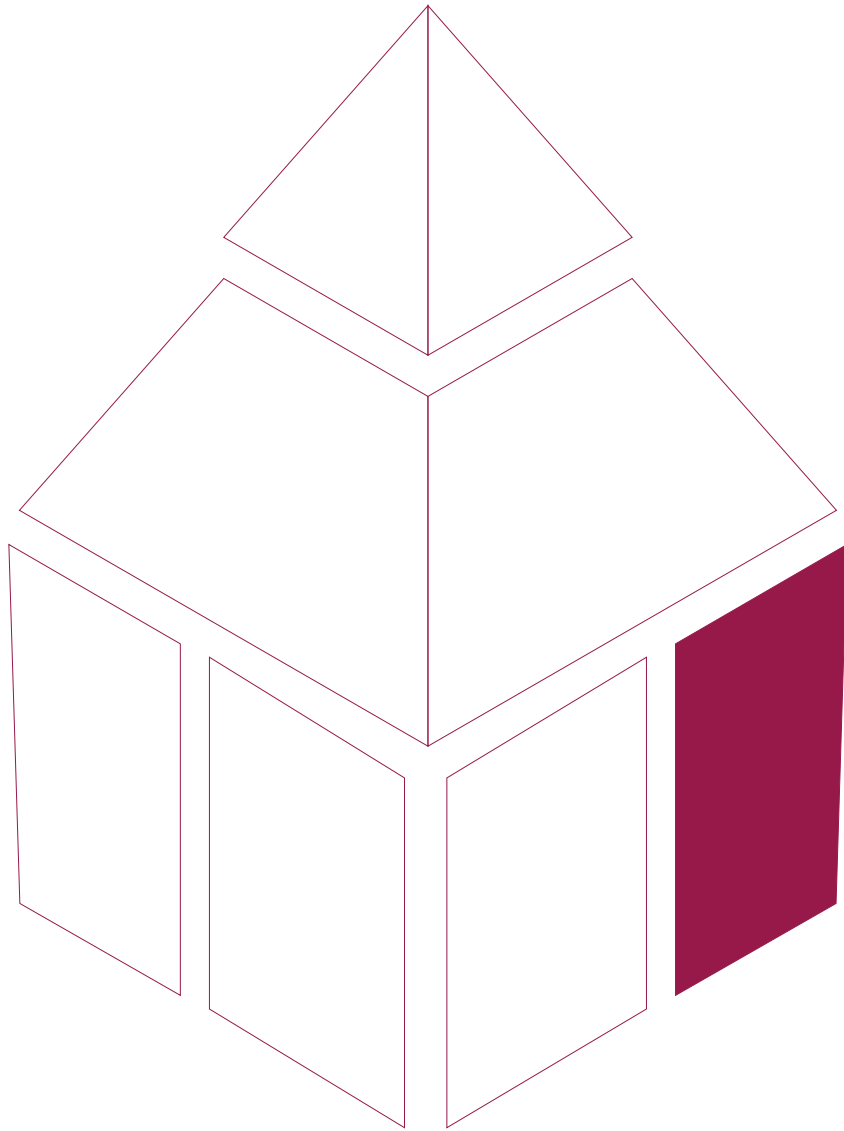
The SCSi Property and Land Insights Conference.



Pictured at the 2022 Property and Facilities Management lunch were (from left): Vincent Hickey, Aramark; Mick McCarthy, keynote speaker; Peter Lynskey, Burlington Engineering (event sponsor); Lily Ellis, CBRE; and, RTE's Des Cahill, broadcaster and event MC.



The SCSi Property and Land Insights Conference.



HARNESSING THE COLLECTIVE KNOWLEDGE OF MEMBERS TO INFLUENCE THE DEVELOPMENT OF A SUSTAINABLE PROPERTY, LAND AND CONSTRUCTION SECTOR

INFLUENCING

PILLAR 4: INFLUENCING

HARNESSING THE COLLECTIVE KNOWLEDGE OF MEMBERS TO INFLUENCE THE DEVELOPMENT OF A SUSTAINABLE PROPERTY, LAND AND CONSTRUCTION SECTOR

Roadmap delivery in numbers

- 7,450 teachers and students engaged
- 34 APC workshops
- 67 new assessors, supervisors and counsellors
- Approximately 400 public servants trained
- Four new courses accredited
- Promotion of the profession to over 1,350 guidance counsellors
- 55 recommendations in the SCSi's Sustainable Development in the Surveying Profession Report

Regular engagement with key stakeholders with a focus on anticipating and future-proofing activities

SCSi staff and members have engaged with hundreds of stakeholders to ensure that the interests and future of the profession are advanced. Over the past year, we've represented members at key industry events, supported academic institutions in ensuring the quality of surveying courses, submitted proposals to sector stakeholders, and engaged with policymakers on a range of issues from timber resources, to housing defects, to viability.

The SCSi is in regular communication with advertising platforms for agents, such as Daft.ie and MyHome.ie, to raise issues of concern for members. Through such dialogue, the SCSi has raised issues such as statutory compliance and building a co-operative relationship with agents. The SCSi believes that the future success of these, or other new entrants, is predicated on a positive relationship with members.

Key stakeholder engagement initiatives:

- chaired the Construction Industry Council (CIC) until November 2021;
- engaged with the Department of Education to increase the threshold for building surveyors providing consultancy work on school projects to €750k (up from €500k) – work continues to increase this threshold;
- represented members at meetings with the Department of the Taoiseach on the Housing for All industry implementation group;
- meetings with Home Building Finance Ireland (HBFi) on plans to address funding gaps in the market;

- Minister for Housing's Working Group to Examine Defects in Housing;
- highlighted the critical need to correct current viability/affordability imbalance at a Central Bank listening event with Governor Gabriel Makhoul on review of the macroprudential lending rules;
- Past President Micheál Mahon spoke on behalf of the SCSi at the Policy Forum for Ireland Keynote Seminar as part of the panel on housing;
- collaborated with the Courts Service on the enhancement of the arbitration function for compulsory purchase and wayleaves disputes;
- engaged with the Revenue Commissioners to improve data collection on the Property Price Register to assist in greater market transparency;
- represented the profession at two Quality and Qualifications Ireland (QQI) workshops addressing the topics of academic integrity and accreditation of third-level courses;
- highlighted the importance of timber as a sustainable, domestic construction material and the adverse impact recent changes to felling licenses have caused with Department of Agriculture officials;
- saw the successful development of the Build Digital Project by the Department of Public Expenditure and Reform, following on from joint industry collaboration with the Construction Industry Federation (CIF) and CIC – this has led to the appointment of a consortium to drive the project, including TU Dublin; and,
- represented members at the National Economic Dialogue on Budget 2022.

Developing strategic alliances with relevant industry bodies to enhance our profile and create new connections for members

Ireland has a rich history of land surveying, which the SCSi was delighted to support through research funding for the work of Fionn O'Connaith to publish *Land Surveying in Ireland, 1690–1830*. This book covers a research gap on the early modern period of the sector. Rarely has the complex story of the processes, technology and people that led to the profession's creation been told until now. Fionn captures the role of the land surveyor, whose work was fundamentally

INFLUENCING



7,450

TEACHERS AND STUDENTS ENGAGED



67

NEW ASSESSORS, SUPERVISORS AND COUNSELLORS



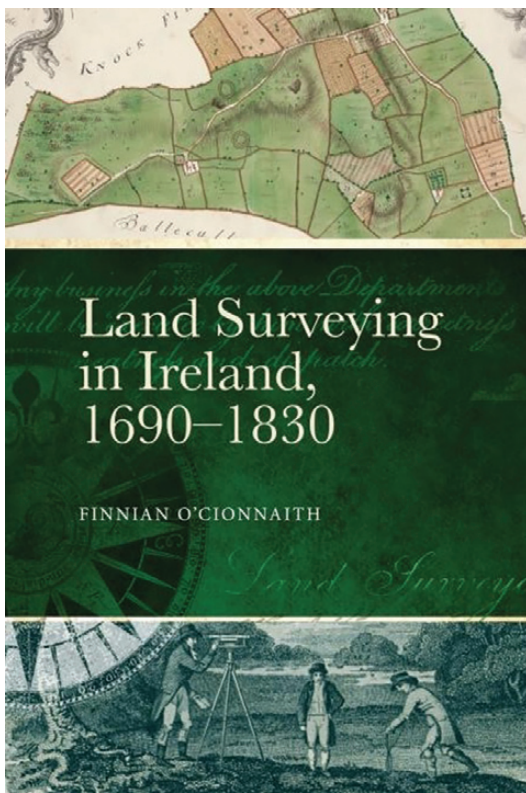
400

PUBLIC SERVANTS TRAINED



4

NEW COURSES ACCREDITED



Land surveying in Ireland, 1690-1830 by Finnian O'Cionnaith.

intertwined with wider political, economic and social factors that shaped national identity. It uses the careers of three prominent surveyors – Gabriel Stokes (b. 1682, d. 1768), Robert Gibson (d. 1761), and John Longfield (b. c.1775, d. 1833), to illustrate this importance.

Over the past year, the SCSi has continued to establish and enhance partnerships to bring value to members. In July, the SCSi partnered with Engineers Ireland and the CIF to host a webinar on the joint private sector contract in the case of *force majeure*. The joint rollout of this contract is fundamental for its uptake by clients and industry.

The Annual QS + Construction Conference was a hybrid event with attendees including our European colleagues from the CEEC (*Conseil Européen des Economistes de la Construction* or The European Council of Construction Economists). The attendees were treated to a

sneak preview of the National Geographic exposé on the restoration construction works for Notre Dame Cathedral.

President TJ Cronin was delighted to welcome one of the first post-Covid global property events back to Ireland with the Society of Industrial and Office Realtors (SIOR).

Each year, the SCSi utilises our report partnerships to provide members with valuable industry connections. The Society has continued to partner with MSCi to produce excellent property market reports and host informative webinars.

The SCSi also continued its partnership with PwC for the annual construction market report and the SCSi/PwC development funding webinar. Past President Micheál Mahon presented on cost challenges to industry stakeholders on behalf of the SCSi.

This year the SCSi finished its term as chair of the CIC. With the SCSi's leadership, the CIC developed a proposal to seek an industry-wide pledge for conflict avoidance and also developed a new website to more effectively represent the construction industry.

Other work included:

- support for the Centre of Excellence proposal, with Enterprise Ireland announcing the winning bidder;
- appointment of an independent chair to the Corporate Social Governance (CSG) Sub-Group;
- development of new CIC website – <https://constructionindustry.ie/>;
- adoption of a CIC Conflict Avoidance Pledge based on the SCSi's proposal;
- engagement with the Office of Government Procurement (OGP) regarding the need to reform professional indemnity requirements in the public tender process; and,
- co-ordination of CIC bodies' work on building innovation projects as assigned by the Department of Public Expenditure and Reform.

Together with the Royal Institution of the Architects of Ireland (RIAI), the SCSi delivered training to public servants on behalf of the OGP's Commercial Skills Academy. Over 14 groups have completed the training, with a total of nearly 400 public servants taking part. The SCSi

55

RECOMMENDATIONS IN THE SCSI'S SUSTAINABLE DEVELOPMENT IN THE SURVEYING PROFESSION REPORT

and RIAI have been awarded a new contract to deliver training to senior staff in the public service. This new training course will commence in June of this year.

The SCSI's Director of Practice and Policy is the Policy Chair for the European Association of Real Estate Professions (CEPI). CEPI provides an opportunity to co-ordinate and learn from other jurisdictions in the European Union on the rules and regulations that impact on the real estate market and the activities of real estate professionals. This year, this included work by the group on The Regulatory Situation of Real Estate Professions report.

Expansion of equality, diversity and inclusion and corporate social responsibility initiatives



To further outline and sharpen our commitment, this year the SCSI published a new Corporate Social Responsibility (CSR) Policy. This Policy highlights our commitment to: our membership; acting in the public interest; the environment; community engagement initiatives; and, advocating for change in the industry.

As a membership organisation supporting our community both regionally and nationally, we have supported the work of LionHeart and Focus Ireland. By supporting LionHeart we help to provide essential supports and services for fellow members and their families who experience illness, loss, and professional or financial hardship. This year the SCSI again supported the work of Focus Ireland by taking part in the Shine a Light Night campaign. SCSI staff and members supported the campaign by sleeping outside and by donating. As a



Pictured at the SCSI's International Women's Day event were (from left) Valerie O'Keefe; Treasa Fitzgibbon; Aline Torpey; and, Mary Doyle.

result, we were delighted to raise over €3,750 to support families experiencing homelessness.

In lieu of an after dinner speaker at this year's SCSI Annual Dinner, the SCSI donated €12k to support UNICEF's relief work in Ukraine. The SCSI continues to stand with the people of Ukraine and has offered to provide to support to surveyors emigrating to Ireland.

This year the SCSI supported the Property Picnic, an event held to celebrate the lives of our special and dearly loved colleagues Louise Creevy (née Doherty) MSCSI MRICS and Jason Miller, who sadly passed away last year. We were pleased to be able to act as a sponsor for the event and help raise funds for Cancer Trials Ireland. With the success of our 2021 pilot, the SCSI expanded and rebranded the SCSI leadership development and mentoring programme for women in surveying, now titled Elevate.

The SCSI is committed to promoting a diverse and inclusive profession, and we are delighted to be able to expand our Elevate programme to provide greater support and visibility for women in the profession. This spring we welcomed 32 mentees and mentors to the programme and look forward to further expansions in the future. To better support diversity within the profession, the SCSI launched our first diversity and inclusion survey to the membership. The findings of this survey will be used to inform future initiatives aimed at supporting members and promoting diversity in surveying.

A primary component of our CSR policy is our commitment to promoting a sustainable built environment. Over the past year we have developed

WITH THE SUCCESS OF OUR 2021 PILOT, THE SCSI EXPANDED AND REBRANDED THE SCSI LEADERSHIP DEVELOPMENT AND MENTORING PROGRAMME FOR WOMEN IN SURVEYING, NOW TITLED ELEVATE.



The SCSi upgraded our outdoor space at Merrion Square.

a new sustainability support panel to assist members, championed the role of sustainable surveying as part of the World Green building Week 2021 (#WGBW) campaign, marked one year of Surveyors Declare, hosted Surveyors Declare forums, and established our connections with the Irish Green Building Council (IGBC) and the All-Ireland Pollinator Plan. As part of our commitment to the All-Ireland Pollinator Plan, the SCSi has upgraded our outdoor space at Merrion Square. A further component was the publication of our Sustainable Development in the Surveying Profession report, which explores how well sustainability is embedded at all levels in the property, land and construction disciplines, ranging from third-level course content to professional practice and supports to members and firms from the SCSi, and provides a series of recommendations for all stakeholders.

Future-proofing the profession through strong links and engagement with students and academic institutions

Promoting the profession and ensuring the pipeline of surveyors is a key component of our work to future-proof the profession. This year, we promoted our APC workshops and invited member organisations to partner with the SCSi to run APC workshops. These workshops help to encourage colleagues to take the next step and become a Chartered Surveyor. This year we provided 17 APC workshop sessions with member firms to support both their new graduates and experienced professionals in beginning their path to chartered status and welcomed 195 APC candidates. In addition, to continue to develop our APC programme, the SCSi delivered APC training workshops to 67 new assessors, supervisors and counsellors, who will support the next generation of members.

The SCSi education team works closely with academic institutions to support the highest educational standards for future surveyors, and to

continue to expand our accredited course offering. This year the SCSi accredited four programmes:

- Dundalk IT's Postgraduate Diploma in Building Surveying;
- Dundalk IT's MSc in Building Surveying;
- Technological University Shannon (Athlone) BSc Quantity Surveying; and,
- Technological University Dublin's BSc Construction Management.

In addition to working with academic institutions, the SCSi engaged directly with students to promote student membership, which led to over 160 new student members. The education team continues to work with students at second level through a number of key initiatives, including:

- engagement with 7,450 teachers and students through the 5*Space Surveyors students' programme;
- a stand at the TY Show in Limerick in partnership with TU Dublin;
- launch of a TY booklet by the SCSi Nexus Committee to support teachers, students, parents and businesses in working with TY students during placements; and,
- engagement with guidance counsellors nationwide through speaking about careers in surveying at the Institute of Guidance Counsellors' annual CPD programme.

As part of our efforts to connect with surveying students, the SCSi launched a new Dissertation Competition for undergraduates. We were delighted to receive ten submissions in our first year and congratulate Megan Staunton on winning the competition for her dissertation on



Megan Staunton, Winner of the SCSi Dissertation Competition.

sustainability and modular construction.

Promoting careers in surveying remains a key element of our efforts to future-proof the profession. In June, the SCSi ran a campaign to promote surveying careers during the CAO change of mind window. Following this, the SCSi promoted both the profession and courses available to students in editorial articles and advertisements in the *Irish Independent* and *Waterford News and Star*.

WORKING FOR THE BENEFIT OF THE PUBLIC INTEREST

THE SCSi PUTS THE PUBLIC INTEREST AND BENEFIT AT THE HEART OF ITS WORK.

From our work as statutory regulator of Quantity Surveyors and Building Surveyors to our independent fact-based research on topics of public interest, the SCSi is committed to providing clarity on the built environment to consumers, clients, policy decision-makers and the public.

Why does the SCSi undertake this work?

Historically, professions and professionals, such as Chartered Surveyors, differed from other jobs as they provided independent and objective opinions. The confidence of governments and the public was based on the professional community maintaining high standards of competence and moral responsibility as part of their social contract. Therefore, professional bodies differ from membership bodies as the former serve society, and the latter focus on their members. For example, our regulatory boards have a lay (non-member) majority.

Examples of SCSi work in the public interest

The SCSi publishes research each year to help homeowners with estimating their rebuild cost for insurance purposes. Since 1989, SCSi members from around Ireland have volunteered their time and knowledge to provide actual cost figures that are freely available at scsi.ie/calculator, and the calculator was used by 204,752 consumers last year.

Providing consumer guides is another important service that we offer for the public. For example, the SCSi published an information guide on dispute resolution. This guide outlines alternatives to the legal adversarial approach, which is more costly and time consuming, by explaining about the different types of dispute resolution, and the specialists who work in this area.

Defective concrete blocks scheme

One of the most demanding pieces of work the SCSi undertook in the public interest was on the construction costs for the Defective Concrete Blocks Grant Scheme. The hundreds of hours volunteered by members ensured that this independent report could assist and

inform Government and homeowners affected by defective concrete blocks in their work towards a resolution of this difficult issue. The report was notably welcomed by all parties. The SCSi was proud to provide a sound numerical foundation that has allowed this contentious policy issue to move forward.

Consumer protection

The SCSi ensures that consumers are protected by self-regulation of all members and the SCSi's administration of the Statutory Register of Building Surveyors and Quantity Surveyors, as the appointed body under the Building Control Act, 2007.

Self-regulation of all members

In its self-regulatory function, the oversight of minimum CPD levels and running of CPD training assists professionals in providing the best possible services to the public. It maintains and enforces its members' standards. Members must adhere to robust rules of conduct, which outline the principles of ethical and professional conduct, including the provision of services, and maintaining professional knowledge and appropriate insurance.

International valuation standards

The SCSi and RICS partner to provide oversight of Registered Valuers who undertake valuations under the international Red Book Standard. Through member support visits and the regulatory review visit regime, we ensure best practice compliance with the International Valuation Standard.

Statutory Register

The SCSi as the statutory body provides reassurance that the Building Surveyors and Quantity Surveyors listed on the Register are qualified professionals. The Act also provides the public with a complaints mechanism. The SCSi is the prosecuting body under the Act for misuse of protected titles and recently brought its first prosecution, which led to a conviction, as it sought to protect the public.

OFFERING CERTAINTY AND SUPPORT

THE SCSI'S FINANCIAL MANAGEMENT, IN LINE WITH THE STRATEGIC PLAN, PROVIDES CONFIDENCE AND SECURITY FOR MEMBERS.

The SCSI's purpose is to educate, advocate for and regulate built environment professionals in Ireland to world-class standards. The structures and governance of the SCSI support our organisational objectives, as set out in our three-year Strategic Plan (Roadmap 2024), and our charitable objects. Our financial strategy focuses on ensuring the efficient operation and management of resources so that SCSI volunteers and staff can focus on delivering these objectives in the public and member interest. The Board's financial reserves policy aligns with this strategy. It provides fiduciary confidence so that the organisation can provide certainty of support and services during difficult business situations for members.

Strong growth and connection

In 2021, the SCSI's financial results saw growth in membership and strong take-up of our services, while we invested heavily in research and worked to maintain the reputation of the SCSI through our regulation department. The Board reviewed the finances regularly to ensure that the SCSI could continue meeting members' needs – both during public health restrictions and as they lifted. An extract from the audited accounts for the financial year 2021 is on the following page, with the entire document circulated with the AGM notice.

The continuation of Covid-19 restrictions impacted on most of this year's activities; however, the SCSI sought to create, when and where it could, opportunities for in-person meetings of members as the re-establishment of that connection was vital. As members and their firms adapt, so does the SCSI as we monitor demand for online and in-person events to ensure the highest service level for members. In 2022, the SCSI plans to increase expenditure to enable options for higher-quality hybrid CPD, educational courses, and committee meeting facilities.

Critical advocacy

As demonstrated in this Annual Report, Government and other key stakeholders have recognised the critical advocacy role of the SCSI as independent and expert. This work is vital for meeting our commitment to providing independent, fact-based research on the sector for the

public advantage, and raising awareness of SCSI members' wide breadth of knowledge.

The SCSI membership includes professionals from the private and public sectors of the property, construction, and land sectors. Covid-19, Brexit and the war in Ukraine have been challenges that members have worked collectively to address. While addressing these urgent issues, the SCSI has also sought to improve its approach to climate change via its operations and members' work. As a result, the demands for professionals and a professional body to meet those needs will continue to grow.

Training

Over the past four years, the SCSI has moved from the direct provision of training courses to strengthening accreditation and partnerships with higher education institutions. This model has allowed the SCSI to expand the number of student opportunities across the country and run in-house training to educate professional members and those who work with them. The pipeline of new student members is a welcome sign of the vibrancy of the profession.

The organisation is realising the SCSI's vision statement – "A dynamic, innovative and visible organisation". We are always seeking to improve all aspects of the organisation. For example, we have welcomed a new independent non-executive Director to the Board, Noella Carroll, to enhance the effectiveness of the Board with a diversity of experience. Thank you to my colleagues on the Board, Finance and Audit Committee and the finance team staff for their support.



Paul Mooney
Treasurer

FINANCIAL REPORT

THIS IS A SUMMARY EXCERPT FROM THE 2021 AUDITED ACCOUNTS, WHICH WERE CIRCULATED IN FULL AHEAD OF THE AGM AND ARE AVAILABLE TO ALL MEMBERS.

INCOME STATEMENT

FINANCIAL YEAR ENDED DECEMBER 31, 2021

	Notes	2021 €	2020 €
Income	4&5	2,861,312	3,019,302
Expenditure		2,546,699	2,428,505
Surplus before interest		314,612	590,797
Unrealised gains/(losses)	7	15,079	(2,906)
Finance income		69	811
Surplus for the year	15	329,760	588,702
Total comprehensive income		329,760	588,702

STATEMENT OF FINANCIAL POSITION

AS AT DECEMBER 31, 2021

Non-current assets			
Property, plant and development	9	1,956,180	1,973,531
Investments	10	55,691	40,612
		2,011,871	2,014,143
Current assets			
Receivables	11	368,806	227,323
Cash and cash equivalents		3,729,793	3,457,420
		4,098,599	3,684,743
Payables (amounts falling due within one year)	12	819,750	737,927
Net current assets		3,278,849	2,946,816
Total assets less current liabilities		5,290,720	4,960,959
Reserves			
Capital reserves and funds	15	-	-
Retained surplus	15	5,290,720	4,960,959
Total equity		5,290,720	4,960,959

On behalf of the board

Thomas John Cronin and Paul Mooney

THANK YOU TO OUR VOLUNTEER MEMBERS

THE EXTENSIVE, EXPERT CONTRIBUTIONS OF OUR VOLUNTEER MEMBERS ARE KEY TO THE SCSI'S ABILITY TO DELIVER ON BEHALF OF MEMBERS AND IN THE PUBLIC INTEREST. OUR SINCERE THANKS TO ALL THOSE WHO WORKED WITH US THIS YEAR.

Adrian Poucher FSCSI, FRICS
Adrian Power-Kelly FSCSI, FRICS
Alan Hore FSCSI, FRICS
Andrew Nugent FSCSI, FRICS
Andrew O'Kelly FSCSI, FRICS
Andrew Ramsey FSCSI, FRICS
Anne Carton FSCSI, FRICS
Audrey Martin FSCSI, FRICS
Austin Sammon FSCSI, FRICS
Avril Behan FSCSI, FRICS
Ben King FSCSI, FRICS
Brian Gilson FSCSI, FRICS
Brian Meldon FSCSI, FRICS
Charles Mitchell FSCSI, FRICS
Ciaran Sudway FSCSI, FRICS
Claire Solon FSCSI, FRICS
Colin Bray FSCSI, FRICS
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